

# Adding credit to your GSM Sim Card (Vodafone Prepay) Account

If you are on a Vodafone Prepay plan you will be required to add credit (or "top up") your account in advance before being able to send text messages.

If you use a GSM phone to send text messages via Take2 you can credit you account directly through the phone.

If you use a GSM router/modem to send text messages via Take2, and do not have access to a GSM phone, you can credit your account as outlined below.

## Adding credit

### Recharge Voucher

Call 777 from your mobile or 0800 800 021 from a land line  
You may be required to enter in your mobile number and PIN if calling from a landline  
Press 1 for account information and top-ups  
Press 2 for the Top-up menu  
Press 1 to choose voucher top up  
Enter in the recharge number as given on the voucher  
Follow the voice instructions to confirm the credit has been added to your account.

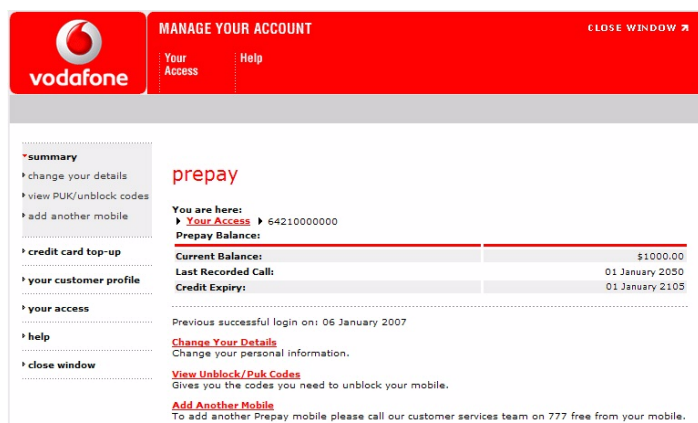
### Credit Card

If you have a Visa card or a MasterCard, you can top up over the phone. First, you'll need to register your credit card with Vodafone.

Call 777 from your mobile or 0800 800 021 from a land line  
You may be required to enter in your mobile number and PIN if calling from a landline  
Press 1 for account information and top-ups  
Press 2 for the Top-up menu  
Press 2 again to choose credit card top up  
To register your credit card select the "Manage your Cards" option and follow the voice prompts.  
You will need to have your credit card handy - you'll need to enter its details.  
If your card is already registered, select "Make Payments" and follow the automated voice instructions to top up your Vodafone Prepay account

### Credit Card on the Vodafone website

By registering your SIM and credit card details on the Vodafone website you can view your balance and credit your account online. Go to the Vodafone website ([www.vodafone.co.nz](http://www.vodafone.co.nz)) and click on My Vodafone to register.



The screenshot shows the Vodafone website interface for managing a prepaid account. The header includes the Vodafone logo and navigation links for 'Your Access' and 'Help'. The main content area is titled 'prepay' and displays the following information:

- You are here:** Your Access > 64210000000
- Prepay Balance:**

Current Balance:	\$1000.00
Last Recorded Call:	01 January 2050
Credit Expiry:	01 January 2105

- Previous successful login on:** 06 January 2007
- Change Your Details:** Change your personal information.
- View Unblock/Puk Codes:** Gives you the codes you need to unblock your mobile.
- Add Another Mobile:** To add another Prepay mobile please call our customer services team on 777 free from your mobile.

### **Automatic Teller Machine (selected banks only)**

If you're with ANZ, ASB Bank, Bank of New Zealand or Westpac, you can top up at an ATM. You can only use your own bank's ATM.

Put your bank's debit card into the ATM machine and enter your PIN.  
From the main menu select the button marked "Other" and follow the instructions on screen for Vodafone Prepay.  
You'll be asked to enter your Vodafone Prepay mobile number, how much you'd like to top up and from which account.  
When you do, a text message will be sent you to confirm your top up and let you know your new balance.

### **NZ Post**

You can top up your Prepay at any NZ Post outlet (a PostShop or Books & More store) with cash or EFTPOS. You pay the retailer for your airtime then tell them your mobile number - you don't need to buy a Recharge Card.

### **eklick EFTPOS Terminal**

Some retail outlets around New Zealand have designated Vodafone eklick EFTPOS terminals where you can top up directly with cash, credit card or EFTPOS.

### **Telephone Banking (Westpac only)**

If you're with Westpac and registered with their Telephone Banking service, you can use it to top up your Vodafone Prepay account.

Phone the Westpac Telephone Banking service  
Enter your customer identification number and phone password  
Press 2 for "Transfer Funds" or "Bill Payments"  
Press 5 "To make a Vodafone Prepay top up"

Follow the remaining Telephone Banking instructions such as selecting which account you would like the top up to come from, how much you'd like to top up and entering your Vodafone Prepay mobile number.